



Garden Grove Animal Hospital is committed to reducing the spread of COVID-19 in our community while continuing to provide the care you need to the pets in your home.

During this challenging time we are asking for your understanding as we implement modifications to assist us in our efforts.

1. We have modified our hospital procedure so that **NO CLIENTS ENTER THE HOSPITAL**. Clients will call the clinic upon arrival for their appointment and we will send one of our technicians out to your vehicle to retrieve your pet(s).

2. Dr. Beatty will perform the exam and any necessary treatment and then Dr. Beatty or one of our veterinary technicians will call you and discuss the exam, any prescribed treatments, and answer any questions you may have.

3. One of our receptionists will take payment over the phone or notate if you are paying with cash or check.

4. Your pet(s) will then be brought back out to your vehicle with your invoice and any products or prescriptions. If you are paying with cash or check they will collect payment at that time.

****The ONLY exception to allowing clients into the hospital will be for end of life euthanasia appointments.***

5. We are asking routine well care visits for your pet(s) be scheduled at a later date so we can reserve our appointments for ill and critical pet patients.

6. We encourage our clients to order one month supplies of food and medication for your pet. We also encourage our clients to use our webstore link on our website: ggahvet.com - this will mail all food and most medications directly to our clients' homes.

If you prefer to purchase supplies directly from our office we request that you call ahead and let us know what you need and pay over the phone. When you arrive at our office we ask that you call and let us know you are here and we will bring your supplies out to your vehicle.

7. We greatly appreciate your understanding and patience for our hospital procedural changes which allow us to continue to provide the best care possible for your pet(s) while prioritizing the health and safety of our community, staff, clients, and patients.

Stay healthy,
Dr. Todd Beatty

Phone: 863-324-0623